

HOLIDAYPANDA.AU

Make your travel stories



USA B1 / B2 VISITOR VISA

Comprehensive Visa Assistance & Documentation Guide

Tourist • Business • Family & Friends Visit

Toll-Free:
1300 143 142

Direct Phone:
02 5505 5965

Email:
hello@holidaypanda.com

Website:
holidaypanda.au

OVERVIEW

Thank you for considering **Holidaypanda.au** as your trusted partner for U.S. visa assistance services. We specialize in providing end-to-end support for individuals and families applying for the United States **B1/B2 Visitor Visa**, ensuring a smooth, transparent, and guided experience throughout the entire application lifecycle.

The B1/B2 visa category is a non-immigrant visa issued by the United States Government that allows foreign nationals to enter the U.S. temporarily for the following specific purposes:

B1 Visa — Business

Designed for temporary business-related travel, including:

- Attending scientific, educational, or professional conferences
- Business consultations, negotiations, and contract signings
- Settling estates or participating in short-term corporate training

B2 Visa — Tourism & Leisure

Designed for recreational travel and personal visits, including:

- Tourism, holidays, sightseeing, and vacation trips
- Visiting family members, relatives, and friends
- Undergoing short-term medical treatments or consultations

At **Holidaypanda.au**, we understand the complexities involved in international travel regulations and U.S. consular documentation. Our experienced consultants provide personalized guidance in compiling your profile, preparing your DS-160 application, scheduling consular interview appointments, and thoroughly prepping you to maximize your chances of a successful visa outcome.

OUR SERVICE INCLUDES

- **Personalized Document Checklist:** Upon enrollment, we curate a customized checklist tailored to your personal background, employment/business structure, financial strength, and travel purpose.
- **DS-160 Form Accurate Filling & Review:** DS-160 is the core of the U.S. visa application. Our specialists meticulously review and complete your application to ensure zero discrepancies and avoid administrative delays.
- **Consular Interview Scheduling:** We manage and coordinate the scheduling of your biometric (VAC/OFC) and visa interview slots at the relevant U.S. Embassy or Consulate.
- **Professional Document Drafting:** We provide structured, embassy-compliant templates and drafted formats for:
 - *Sponsorship Letters:* Formal declarations when a family member or host is financing the trip.
 - *Invitation Letters:* For host-sponsored family visits or formal business invitations.
 - *No Objection Certificates (NOC):* Official employer leave approvals and continuity letters.
- **Auxiliary Visa Documentation:** Verified hotel booking vouchers formatted strictly for visa assessment purposes.
- **End-to-End Dedicated Consultant Support:** Direct assistance via phone, email, and WhatsApp from initial onboarding through your interview date.

VISA REQUIREMENTS CHECKLIST

1. Mandatory Documents

- Valid Original Passport (minimum 6 months validity)
- Original Bank Statements (past 6 consecutive months)
- Recent Visa Photograph (5 × 5 cm, white background, matte finish)
- Employment Proof: NOC / Salary Certificate & recent 3 months payslips (if employed)
- Income Tax Returns (ITR / Tax Assessment Notices)
- Business Documents (for self-employed: Partnership deed, Company Registration / ABN / ACN, Company Tax Returns)
- Invitation Letter from U.S. Company (Business) or Family/Friends (Personal visit)
- Signed Acknowledgment of Holidaypanda.au services

2. Supporting Documents (Recommended)

- Proof of Property Ownership / Real Estate Deeds
- Credit Card statements & Fixed Deposit certificates
- Asset Evaluation Reports & Proof of Financial Stability
- Strong Family Ties documentation in home country

3. Sponsoring Documents (If Applicable)

- Formal Sponsorship Letter / Affidavit of Support
- Sponsor ID & Passport Copy
- Sponsor U.S. Legal Status / Residence ID / Green Card / Visa
- Sponsor Bank Statements (6 months) & Payslips (3 months)
- Sponsor Rental Agreement / Proof of Residence (Optional)

4. Inviting Documents (If Applicable)

- Formal Invitation Letter stating purpose & duration
- Invitee Passport Copy & U.S. Visa / Legal Status
- Invitee Bank Statements (6 months) & Payslips (3 months)
- Invitee Lease Agreement or Utility Proof (Optional)

VALIDITY, PROCESSING & FEE STRUCTURE

Visa Validity & Timelines

Visa Validity: Up to 10 years with multiple entries (granted at the sole discretion of the U.S. Consular Officer).

Holidaypanda.au Turnaround: 2 to 3 working days for file compilation and DS-160 preparation.

Embassy Processing: Typically 4 to 5 working days post-interview for passport stamping (subject to consulate workload).

Fee Details & Conditions

U.S. Embassy Fee: \$185 USD (Payable directly via designated consular payment channels).

Holidaypanda Service Fee: As quoted in your customized engagement agreement (exclusive of GST/ applicable taxes).

Note: The U.S. Visa fee receipt is valid for one year from date of payment. Consular fees are non-refundable once paid.



DISCLAIMER & TERMS OF SERVICE

1. Independent Third-Party Status:

Holidaypanda.au operates strictly as an independent visa documentation and advisory service provider. We are not affiliated with, endorsed by, or acting on behalf of the U.S. Embassy, U.S. Consulates, the U.S. Department of State, or any government authority. Our role is strictly limited to assisting clients in compiling, organizing, and submitting application documentation.

2. Appointment Scheduling Risks:

The applicant instructs Holidaypanda.au to secure available visa appointment slots and accepts all associated timing risks. The U.S. Embassy/Consulate retains absolute authority to reschedule, modify, or cancel appointments at its sole discretion.

3. Accuracy of Documentation:

Applicants acknowledge that any delays, errors, or refusals resulting from inaccurate, fraudulent, or delayed documentation furnished by the applicant are the sole responsibility of the applicant and shall not constitute grounds for liability or refund.

4. No Guarantee of Approval:

Holidaypanda.au does not possess the authority to influence, expedite, or guarantee visa outcomes or interview appointments. The final adjudication of all visa applications rests entirely and exclusively with U.S. Consular Officers.

5. Limitation of Liability:

To the maximum extent permitted by law, the aggregate liability of Holidaypanda.au, whether under contract, tort, or negligence, shall strictly be capped at the actual service fee paid by the client to Holidaypanda.au.

6. Force Majeure:

Holidaypanda.au shall not be held liable for failure or delay caused by events beyond its reasonable control, including natural disasters, consulate closures, technical outages, government restrictions, or strikes.

Need Assistance? Contact our Sydney office at **1300 143 142 / 02 5505 5965** or write to **hello@holidaypanda.com**.

REFUND POLICY

At **Holidaypanda.au**, we are committed to complete transparency, fairness, and professional integrity in our service delivery. This refund policy governs the terms and conditions under which refunds may be evaluated for professional visa assistance services rendered by Holidaypanda.au.

Service Fee Refund Structure

Refunds of the Holidaypanda.au service fee are strictly processed based on the following timeline from the time of payment confirmation:

- **Within 24 Hours of Payment:** The client is eligible for a **75% refund** of the service fee (subject to nominal administrative/gateway deductions).
- **Between 24 to 48 Hours:** The client is eligible for a **50% refund** of the service fee.
- **After 48 Hours of Payment:** The service fee is strictly **non-refundable**, irrespective of the current status or final outcome of the application.

All refund requests must be formally submitted in writing via email to **hello@holidaypanda.com** with payment receipts and valid reasons for cancellation.

U.S. Embassy Fee Policy

The U.S. Embassy Consular MRV Visa Application Fee (\$185 USD) is strictly **non-refundable and non-transferable** under all circumstances once paid, including:

- Application withdrawal by the applicant
- Visa refusal or rejection by consular officers
- Failure to attend scheduled biometric or visa interview appointments

Holidaypanda.au acts solely as an administrative facilitator for scheduling and payments and holds no influence over U.S. Consular financial policies.

Non-Refundable Ancillary Services

The following auxiliary services provided during the application process are non-refundable once initiated or issued:

Service Item	Refund Status & Condition
Hotel Booking Vouchers	Non-refundable once generated (provided solely for visa file documentation).
DS-160 Form Final Review & Submission	Non-refundable once the application confirmation number is generated.
Slot Monitoring & Appointment Booking	Non-refundable once appointment confirmation is secured.

CLIENT ACKNOWLEDGMENT & CONSENT

By engaging Holidaypanda.au for U.S. B1/B2 Visitor Visa assistance services, the applicant ("Client") formally acknowledges and agrees to the following terms:

- 1. Review and Acceptance of Terms:** The Client confirms that they have read, understood, and voluntarily accepted all terms, service scopes, timelines, fee schedules, disclaimers, and refund policies set forth herein.

2. Accuracy and Authenticity of Information: The Client affirms that all personal, professional, and financial records supplied to Holidaypanda.au are truthful, genuine, and authentic. Any visa refusal or delay arising from misinformation remains the Client's sole responsibility.

3. Acknowledgment of Non-Refundable Items: The Client understands that embassy fees, late cancellations (after 48 hours), and third-party auxiliary services are strictly non-refundable.

4. Consent to Proceed: The Client authorizes Holidaypanda.au to proceed with file preparation, DS-160 completion, and appointment booking based on provided records.

5. Limitation of Role: The Client recognizes that Holidaypanda.au is an advisory service and does not influence consular decisions.

6. Communication Consent: The Client consents to receive status notifications, appointment confirmations, and instructions via phone, email, and WhatsApp.

CLIENT SIGNATURE & FORMAL DECLARATION

I, the undersigned, hereby acknowledge that I have fully read and understood the contents of this document. I accept all terms and conditions of Holidaypanda.au and authorize them to proceed on my behalf.

Lead Applicant Name: -----	Co-Applicant Name(s): -----
Signature of Lead Applicant: -----	Date (DD/MM/YYYY): -----

Submission Note: Please sign and return a scanned copy of this declaration to **hello@holidaypanda.com** along with your initial documents.

CONTACT OUR VISA EXPERTS

We appreciate you taking the time to review our visa guidelines and service policies. Should you have any questions or require custom documentation assistance, please connect with our team of specialists.

10+
YEARS OF EXPERIENCE

190+
COUNTRIES COVERED

24/7
DEDICATED SUPPORT

Holidaypanda.au Office & Contact Details

Toll-Free Number:	1300 143 142
Direct Phone:	02 5505 5965
Email Inquiries:	hello@holidaypanda.com
Official Website:	www.holidaypanda.au
Office Location:	Holidaypanda.au Suite 17, 89-97 Jones Street, Ultimo, Sydney, NSW 2007, Australia

Holidaypanda.au — Your Trusted Global Travel & Visa Companion

Make your travel stories with seamless guidance and dedicated customer care.